

| SPECIALIZED SERVICES                                                                                                                   |                                                                                                                           |                                                                                               |
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| <b>CASH ON DELIVERY (COD)</b>                                                                                                          |                                                                                                                           |                                                                                               |
| <b>Canadian Ground</b>                                                                                                                 | <b>Single-Piece</b><br><i>Max COD value per piece is \$20,000</i>                                                         | \$5.00 plus \$1.00 per \$100 (or part) over \$100 per shipment                                |
|                                                                                                                                        | <b>Multi-Piece</b> (2-50 pieces)<br><i>Max COD value per shipment is \$40,000 with no single piece exceeding \$20,000</i> | \$10.00 plus \$1.00 per \$100 (or part) over \$100 per shipment                               |
| <b>Canadian Select/Express</b>                                                                                                         | <b>Single-Piece</b><br><i>Max COD value per piece is \$20,000</i>                                                         | \$10.00 plus \$1.00 per \$100 (or part) over \$250 per shipment                               |
|                                                                                                                                        | <b>Multi-Piece</b> (2-50 pieces)<br><i>Max COD value per shipment is \$40,000 with no single piece exceeding \$20,000</i> | \$10.00 plus \$1.00 per \$100 (or part) over \$250 per shipment                               |
| <b>CHAIN OF SIGNATURE</b>                                                                                                              |                                                                                                                           | \$10.00 per piece                                                                             |
| <b>DANGEROUS GOODS</b>                                                                                                                 |                                                                                                                           | \$45.00 per shipment                                                                          |
| <b>DECLARED VALUE (DV)</b>                                                                                                             |                                                                                                                           |                                                                                               |
| <b>Canadian Ground</b>                                                                                                                 |                                                                                                                           | \$4.00 per \$100 (or part) of the declared value in excess of \$100 per shipment              |
| <b>Canadian Select/Express</b>                                                                                                         |                                                                                                                           | \$4.00 per \$100 (or part) of the declared value in excess of \$250 per shipment              |
| <b>US Ground/US Select</b>                                                                                                             |                                                                                                                           | \$4.00 per \$100 (or part) of the declared value in excess of \$250 per shipment              |
| <b>International</b>                                                                                                                   |                                                                                                                           | \$4.00 per \$100 (or part) of the declared value in excess of \$250 per shipment              |
| <b>LIABILITY</b>                                                                                                                       |                                                                                                                           |                                                                                               |
| <b>Canadian Ground</b><br><i>If value declared, maximum \$20,000 per shipment with maximum for any one package of \$5,000.</i>         |                                                                                                                           | Otherwise, liability is \$100 or \$2.00/lb (\$4.41/kg) per shipment, whichever is greater     |
| <b>Canadian Select/Express</b><br><i>If value declared, maximum \$25,000 per shipment with maximum for any one package of \$5,000.</i> |                                                                                                                           | Otherwise, liability is \$250 or \$2.00/lb (\$4.41/kg) per shipment, whichever is greater     |
| <b>US Ground/US Select</b><br><i>If value declared, maximum \$25,000 per shipment with maximum for any one package of \$5,000.</i>     |                                                                                                                           | Otherwise, liability is \$250 or \$2.00/lb (\$4.41/kg) per shipment, whichever is greater     |
| <b>International</b><br><i>If value declared, maximum \$25,000 per shipment with maximum for any one package of \$5,000.</i>           |                                                                                                                           | Otherwise, liability is \$250 or \$2.00/lb (\$4.41/kg) per shipment, whichever is greater     |
| <b>Personal Articles or Defective Goods</b>                                                                                            |                                                                                                                           | Maximum is limited to \$2.00/lb (\$4.41/kg) per shipment with no additional valuation allowed |
| <b>PRIORITY SERVICES</b>                                                                                                               |                                                                                                                           |                                                                                               |
| <b>10AM Delivery</b>                                                                                                                   |                                                                                                                           | \$7.00 per shipment                                                                           |
| <b>12PM (Noon) Delivery</b>                                                                                                            |                                                                                                                           | \$5.00 per shipment                                                                           |
| <b>Saturday Delivery</b>                                                                                                               |                                                                                                                           | \$25.00 per piece                                                                             |

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| <b>RETURNS SOLUTIONS</b>                                                                                                                         |                      |                                                                                                                                                |                                                     |
| <b>Collect/3<sup>rd</sup> Party</b>                                                                                                              |                      |                                                                                                                                                | \$3.50 per shipment                                 |
| <b>Pick-Up Tag (PUT) - Canadian Ground (Electronic)</b>                                                                                          |                      |                                                                                                                                                | \$6.00 per shipment                                 |
| <b>Pick-Up Tag (PUT) - Canadian Ground (Call-In)</b>                                                                                             |                      |                                                                                                                                                | \$8.00 per shipment                                 |
|                                                                                                                                                  |                      |                                                                                                                                                |                                                     |
| <b>ANCILLARY SERVICES</b>                                                                                                                        |                      |                                                                                                                                                |                                                     |
| <b>ADDRESS CORRECTIONS</b>                                                                                                                       |                      |                                                                                                                                                |                                                     |
| <b>Canada</b>                                                                                                                                    |                      |                                                                                                                                                | \$10.00 per piece<br>(Maximum \$15.50 per shipment) |
| <b>USA</b>                                                                                                                                       |                      |                                                                                                                                                | \$8.00 per piece                                    |
| <b>EXTENDED AREA (EA) SURCHARGE</b>                                                                                                              |                      |                                                                                                                                                |                                                     |
| <i>Please refer to the customer portal for exact rates and postal codes</i>                                                                      |                      |                                                                                                                                                |                                                     |
| <b>Canada</b>                                                                                                                                    |                      |                                                                                                                                                | Standard                                            |
| <b>USA - Commercial</b>                                                                                                                          |                      |                                                                                                                                                | \$5.00 per shipment                                 |
| <b>USA - Residential</b>                                                                                                                         |                      |                                                                                                                                                | \$5.00 per shipment                                 |
| <b>EXTRA CARE*</b>                                                                                                                               |                      |                                                                                                                                                |                                                     |
| <i>There are four categories of pieces that require Extra Care:<br/>1) Irregular, 2) Over-Length, 3) Oversize, &amp; 4) Overweight</i>           |                      |                                                                                                                                                |                                                     |
| <i>Any piece that falls within any of these categories will incur one charge – the highest of Irregular, Over-Length, Oversize or Overweight</i> |                      |                                                                                                                                                |                                                     |
| <b>IRREGULAR*</b><br><i>Articles with irregular shape, packaging (or lack thereof), or contents</i>                                              | <b>Domestic</b>      |                                                                                                                                                | \$21.00 per piece                                   |
|                                                                                                                                                  | <b>USA</b>           |                                                                                                                                                | \$25.00 per piece                                   |
|                                                                                                                                                  | <b>International</b> |                                                                                                                                                | \$25.00 per piece                                   |
| <b>OVER-LENGTH*</b><br><i>Longest Single Dimension</i>                                                                                           | <b>Domestic</b>      | <i>Greater than 48 inches (122 cm) or a second longest dimension greater than 32 inches (82 cm) but less than/equal to 108 inches (275 cm)</i> | \$21.00 per piece                                   |
|                                                                                                                                                  | <b>USA</b>           | <i>Greater than 48 inches (122 cm) but less than/equal to 108 inches (275 cm)</i>                                                              | \$25.00 per piece                                   |
|                                                                                                                                                  | <b>International</b> | <i>Greater than 48 inches (122 cm) but less than/equal to 108 inches (275 cm)</i>                                                              | \$125.00 per piece                                  |
| <b>OVERSIZE*</b><br><i>Combined Length + Girth / Single side dimension</i>                                                                       | <b>Domestic</b>      | <i>Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches</i>             | \$94.00 per piece                                   |
|                                                                                                                                                  | <b>USA</b>           | <i>Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches</i>             | \$125.00 per piece                                  |
|                                                                                                                                                  | <b>International</b> | <i>Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches</i>             | \$125.00 per piece                                  |

|                    |                      |                                                                                      |                   |
|--------------------|----------------------|--------------------------------------------------------------------------------------|-------------------|
| <b>OVERWEIGHT*</b> | <b>Domestic</b>      | <i>Single piece weighing greater than 70 lb (32 kg) but less than 150 lb (68 kg)</i> | \$26.00 per piece |
|                    | <b>USA</b>           | <i>Single piece weighing greater than 70 lb (32 kg) but less than 150 lb (68 kg)</i> | \$25.00 per piece |
|                    | <b>International</b> | <i>Single piece weighing greater than 70 lb (32 kg) but less than 150 lb (68 kg)</i> | \$25.00 per piece |

| MAXIMUM PIECE SIZE & WEIGHT                                                                                                |                                              |                                              |                     | If maximum is exceeded, a charge of \$800.00 per piece will apply |
|----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|----------------------------------------------|---------------------|-------------------------------------------------------------------|
|                                                                                                                            | Domestic                                     | Max Weight Per Piece (Actual Weight)         | 150 lb (68 kg)      |                                                                   |
|                                                                                                                            |                                              | Max Length Per Piece                         | 108 inches (274 cm) |                                                                   |
|                                                                                                                            |                                              | Max Size Per Piece (Combined Length + Girth) | 165 inches (419 cm) |                                                                   |
|                                                                                                                            | USA                                          | Max Weight Per Piece (Actual Weight)         | 150 lb (68 kg)      |                                                                   |
| Max Length Per Piece                                                                                                       |                                              | 108 inches (274 cm)                          |                     |                                                                   |
| Max Size Per Piece (Combined Length + Girth)                                                                               |                                              | 165 inches (419 cm)                          |                     |                                                                   |
| International                                                                                                              | Max Weight Per Piece (Actual Weight)         | 150 lb (68 kg)                               |                     |                                                                   |
|                                                                                                                            | Max Length Per Piece                         | 108 inches (274 cm)                          |                     |                                                                   |
|                                                                                                                            | Max Size Per Piece (Combined Length + Girth) | 165 inches (419 cm)                          |                     |                                                                   |
| MAXIMUM SHIPMENT SIZE & WEIGHT                                                                                             |                                              |                                              |                     | If maximum is exceeded, a charge of \$125.00 per piece will apply |
| In the event that a shipment exceeds the following criteria, the excess will be treated as a separate, subsequent shipment |                                              |                                              |                     |                                                                   |
| Domestic                                                                                                                   | Maximum Pieces Per Shipment                  |                                              | 50 pieces           |                                                                   |
|                                                                                                                            | Maximum Weight Per Shipment                  |                                              | 1000 lb (454 kg)    |                                                                   |
| USA                                                                                                                        | Maximum Pieces Per Shipment                  |                                              | 25 pieces           |                                                                   |
|                                                                                                                            | Maximum Weight Per Shipment                  |                                              | 500 lb (227 kg)     |                                                                   |
| International                                                                                                              | Maximum Pieces Per Shipment                  |                                              | 25 pieces           |                                                                   |
|                                                                                                                            | Maximum Weight Per Shipment                  |                                              | 500 lb (227 kg)     |                                                                   |
| RESIDENTIAL DELIVERIES                                                                                                     |                                              |                                              |                     |                                                                   |
|                                                                                                                            | Canada                                       |                                              |                     | \$4.30 per shipment                                               |
|                                                                                                                            | USA                                          |                                              |                     | \$5.00 per piece                                                  |

| MISCELLANEOUS                                                                                                           |                                              |
|-------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|
| <b>CREDIT CARD DECLINE</b>                                                                                              | \$45.00 + 3%                                 |
| <b>DIMENSIONAL WEIGHT</b><br><i>The billed weight is based on the higher of actual weight versus dimensional weight</i> |                                              |
| <b>Canadian Ground</b>                                                                                                  | 12.4 lb per cu. ft. (198.6 kg per cu. metre) |
| <b>Canadian Select/Express</b>                                                                                          | 15.0 lb per cu. ft. (240.3 kg per cu. metre) |
| <b>US Ground</b>                                                                                                        | 12.4 lb per cu. ft. (198.6 kg per cu. metre) |
| <b>US Select</b>                                                                                                        | 15.0 lb per cu. ft. (240.3 kg per cu. metre) |
| <b>International</b>                                                                                                    | 15.0 lb per cu. ft. (240.3 kg per cu. metre) |

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| <b>FUEL SURCHARGE</b><br><i>See Canpar Express website for fuel surcharge rates</i>                                                                              | Published rate           |
| <b>MANUAL WAYBILL</b>                                                                                                                                            | \$6.50 per shipment      |
| <b>MINIMUM BILLABLE WEIGHT PER PIECE IN A MULTI-PIECE SHIPMENT</b> (2 or more pieces)                                                                            | 6 lb (3 kg) per piece    |
| <b>MISSING CASH ON DELIVERY (COD) AMOUNT ON A PICK-UP RECORD (MANIFEST)</b>                                                                                      | \$8.00 per shipment      |
| <b>MISSING OR INVALID POSTAL CODE OR ACCOUNT NUMBER ON A PICK-UP RECORD (MANIFEST)</b>                                                                           | \$5.00 per shipment      |
| <b>MISSING WEIGHT</b><br><i>Where the weight is not provided, Canpar Express will calculate the shipment weight based on a pre-determined weight per package</i> | 35 lb (16 kg) per piece  |
| <b>NON-SUFFICIENT FUNDS (NSF)</b>                                                                                                                                | \$45.00 per cheque       |
| <b>PAPER INVOICE</b>                                                                                                                                             | \$3.50 per paper invoice |

|                                                              |                                                           |
|--------------------------------------------------------------|-----------------------------------------------------------|
| <b>REDIRECT</b>                                              |                                                           |
| <b>Canada</b>                                                | \$6.50 per piece<br><i>(Maximum \$13.00 per shipment)</i> |
| <b>USA</b>                                                   | \$8.00 per piece                                          |
| <b>RETURN TO SHIPPER</b>                                     | Outbound delivery rate                                    |
| <b>SERVICE CHARGES</b>                                       |                                                           |
| <b>Weekly Service Charge</b> (daily pick-ups)                | \$7.50 per week                                           |
| <b>Weekly Service Charge</b> (two set pick-up days per week) | \$3.00 per week                                           |
| <b>Call-In for Pick-Up</b> (as needed)                       | \$6.50 per pick-up                                        |
| <b>Web-Scheduled Pick-Ups</b> (as needed)                    | \$6.50 per pick-up                                        |
| <b>SUPPLEMENTARY DELIVERY ATTEMPT</b>                        | \$10.00 per delivery attempt                              |
| <b>SIGNATURE REQUIRED</b>                                    | \$5.50 per shipment                                       |
| <b>ADULT SIGNATURE REQUIRED</b>                              | \$7.00 per shipment                                       |

*NOTE: Items are charged in addition to regular shipping charges*