ANCILLARY & MISCELLANEOUS RATES

SPECIALIZED SERVICES		
CASH ON DELIVERY (COD)		
Canadian Ground	**Single-Piece** *Max COD value per piece is $20,000*	$10.00 plus $1.00 per $100 (or part) over $100 per shipment
	Multi-Piece (2-50 pieces) *Max COD value per shipment is $40,000 with no single piece exceeding $20,000*	$10.00 plus $1.00 per $100 (or part) over $100 per shipment
Canadian Select/ Express	**Single-Piece** *Max COD value per piece is $20,000*	$10.00 plus $1.00 per $100 (or part) over $250 per shipment
	Multi-Piece (2-50 pieces) *Max COD value per shipment is $40,000 with no single piece exceeding $20,000*	$10.00 plus $1.00 per $100 (or part) over $250 per shipment
CHAIN OF SIGNATURE		$13.50 per piece
DANGEROUS GOODS		$50.00 per shipment
DECLARED VALUE (DV)		
Canadian Ground		$4.25 per $100 (or part) of the declared value in excess of $100 per shipment
Canadian Select/Express		$4.25 per $100 (or part) of the declared value in excess of $250 per shipment
US Ground/US Select		$4.8 per $100 (or part) of the declared value in excess of $250 per shipment
International		$4.5 per $100 (or part) of the declared value in excess of $250 per shipment
LIABILITY		
Canadian Ground *If value declared, maximum $20,000 per shipment with maximum for any one package of $5,000.*		Otherwise, liability is $100 or $2.00/lb ($4.41/kg) per shipment, whichever is greater
Canadian Select/Express *If value declared, maximum $25,000 per shipment with maximum for any one package of $5,000.*		Otherwise, liability is $250 or $2.00/lb ($4.41/kg) per shipment, whichever is greater
US Ground/US Select *If value declared, maximum $25,000 per shipment with maximum for any one package of $5,000.*		Otherwise, liability is $250 or $2.00/lb ($4.41/kg) per shipment, whichever is greater
International *If value declared, maximum $25,000 per shipment with maximum for any one package of $5,000.*		Otherwise, liability is $250 or $2.00/lb ($4.41/kg) per shipment, whichever is greater
Personal Articles or Defective Goods		Maximum is limited to $2.00/lb ($4.41/kg) per shipment with no additional valuation allowed
PRIORITY SERVICES		
10AM Delivery		$7.25 per shipment
12PM (Noon) Delivery		$5.25 per shipment
Saturday Delivery		$26.00 per piece

RETURNS SOLUTIONS			
Collect/3rd Party			$3.50 per shipment
Pick-Up Tag (PUT) - Canadian Ground (Electronic)			$6.00 per shipment
Pick-Up Tag (PUT) - Canadian Ground (Call-In)			$8.00 per shipment

ANCILLARY SERVICES

ADDRESS CORRECTIONS			
Canada			$16.00 per piece *(Maximum $16.00 per shipment)*
USA			$18.00 per piece
EXTENDED AREA (EA) SURCHARGE *Please refer to the customer portal for exact rates and postal codes*			
Canada			Standard
USA - Commercial			$5.15 per shipment
USA - Residential			$5.15 per shipment
EXTRA CARE* *There are four categories of pieces that require Extra Care: 1) Irregular, 2) Over-Length, 3) Oversize, & 4) Overweight* *Any piece that falls within any of these categories will incur one charge – the highest of Irregular, Over-Length, Oversize or Overweight*			
IRREGULAR* *Articles with irregular shape, packaging (or lack thereof), or contents*	**Domestic**		$23.50 per piece
	USA		$29.50 per piece
	International		$27.50 per piece
OVER-LENGTH* *Longest Single Dimension*	**Domestic**	*Greater than 48 inches (122 cm) or a second longest dimension greater than 32 inches (82 cm) but less than/equal to 108inches (275 cm)*	$24.50 per piece
	USA	*Greater than 48 inches (122 cm) but less than/equal to 108 inches (275 cm)*	$29.50 per piece
	International	*Greater than 48 inches (122 cm) but less than/equal to 108 inches (275 cm)*	$125.00 per piece
OVERSIZE* *Combined Length + Girth / Single side dimension*	**Domestic**	*Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches*	$99.00 per piece
	USA	*Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches*	$127.00 per piece
	International	*Greater than 130 inches (330 cm) but less than/equal to 165 inches (419 cm) or Single side dimension greater than 96 inches*	$127.00 per piece

OVERWEIGHT*	**Domestic**	*Single piece weighing greater than 70 lb (32 kg) but less than 150 lb (68 kg)*	$28.00 per piece
	USA	*Single piece weighing greater than 55 lb (25 kg) but less than 150 lb (68 kg)*	$29.50 per piece
	International	*Single piece weighing greater than 70 lb (32 kg) but less than 150 lb (68 kg)*	$28.00 per piece

MAXIMUM PIECE SIZE & WEIGHT			
Domestic	*Max Weight Per Piece (Actual Weight)*	*150 lb (68 kg)*	$1210 per piece
	Max Length Per Piece	*108 inches (274 cm)*	$1000 per piece
	Max Size Per Piece (Combined Length + Girth)	*165 inches (419 cm)*	
USA	*Max Weight Per Piece (Actual Weight)*	*150 lb (68 kg)*	$1325 per piece
	Max Length Per Piece	*108 inches (274 cm)*	
	Max Size Per Piece (Combined Length + Girth)	*165 inches (419 cm)*	
International	*Max Weight Per Piece (Actual Weight)*	*150 lb (68 kg)*	$1210 per piece
	Max Length Per Piece	*108 inches (274 cm)*	
	Max Size Per Piece (Combined Length + Girth)	*165 inches (419 cm)*	
MAXIMUM SHIPMENT SIZE & WEIGHT *In the event that a shipment exceeds the following criteria, the excess will be treated as a separate, subsequent shipment*			
Domestic	*Maximum Pieces Per Shipment*		50 pieces
	Maximum Weight Per Shipment		1000 lb (454 kg)
USA	*Maximum Pieces Per Shipment*		25 pieces
	Maximum Weight Per Shipment		500 lb (227 kg)
International	*Maximum Pieces Per Shipment*		25 pieces
	Maximum Weight Per Shipment		500 lb (227 kg)
RESIDENTIAL DELIVERIES			
Canada			$4.65 per shipment
USA			$5.25 per piece

MISCELLANEOUS

CREDIT CARD DECLINE	$45.00 + 3%
DIMENSIONAL WEIGHT *The billed weight is based on the higher of actual weight versus dimensional weight*	
Canadian Ground	12.4 lb per cu. ft. (198.6 kg per cu. metre)
Canadian Select/Express	15.0 lb per cu. ft. (240.3 kg per cu. metre)
US Ground	15.0 lb per cu. ft. (198.6 kg per cu. metre)
US Select	15.0 lb per cu. ft. (240.3 kg per cu. metre)
International	15.0 lb per cu. ft. (240.3 kg per cu. metre)

FUEL SURCHARGE *See Canpar Express website for fuel surcharge rates*	Published rate
MANUAL WAYBILL	$6.50 per shipment
MINIMUM BILLABLE WEIGHT PER PIECE IN A MULTI-PIECE SHIPMENT (2 or more pieces)	6 lb (3 kg) per piece
MISSING CASH ON DELIVERY (COD) AMOUNT ON A PICK-UP RECORD (MANIFEST)	$8.00 per shipment
MISSING OR INVALID POSTAL CODE OR ACCOUNT NUMBER ONA PICK-UP RECORD (MANIFEST)	$5.00 per shipment
MISSING WEIGHT *Where the weight is not provided, Canpar Express will calculate the shipment weight based on a pre-determined weight per package*	35 lb (16 kg) per piece
NON-SUFFICIENT FUNDS (NSF)	$45.00 per cheque
PAPER INVOICE	$3.50 per paper invoice

REDIRECT	
Canada	$13.00 per piece *(Maximum $13.00 per shipment)*
USA	$10.00 per piece
RETURN TO SHIPPER	Outbound delivery rate
SERVICE CHARGES	
Weekly Service Charge (daily pick-ups)	$7.50 per week
Weekly Service Charge (two set pick-up days per week)	$3.00 per week
Call-In for Pick-Up (as needed)	$6.50 per pick-up
Web-Scheduled Pick-Ups (as needed)	$6.50 per pick-up
SUPPLEMENTARY DELIVERY ATTEMPT	$10.00 per delivery attempt
SIGNATURE REQUIRED	$5.75 per shipment
ADULT SIGNATURE REQUIRED	$7.25 per shipment

NOTE: Items are charged in addition to regular shipping charges

BILLING ADMINISTRATION FEES	
Invoicing Rework & Credits	Greater of $200 per hour or $5 per piece
Invoicing Reissue	$50 per invoice
Label preparation Fee	$0.25 per label
Label Usage Fee*	$0.08 per label
PROFESSIONAL SERVICES FEES	
Custom Reports	per request
Label Spec Modifications	per request
Custom Manifest Program	per request
Label changes	per request
Webship Program Changes	per request
CanshipWS application Changes	per request
OPERATIONAL BILLING FEES	
Weekend Trailer Pickup	per request
Weekend Delivery	per request
Storage, Pick, Sort	per request
Relabeling Fee	$4.50 per label

**Additional labels used over allowed allotment*